MISSION:

The mission of the Montgomery County Department of Police is to safeguard life and property, preserve the peace, prevent and detect crime, enforce the law, and protect the rights of citizens. The department is committed to working in partnership with the community to identify and resolve issues that impact public safety.

VISION:

We, the Montgomery County Department of Police, are committed to providing the highest quality police services to the people who live, work in, and visit our County. We will constantly evaluate and improve our efforts to enhance public safety with the goal of improving the quality of life within Montgomery County, while at the same time maintaining respect for individual rights and human dignity.

KEY RESPONSIBILITIES:

- Response to emergency and non-emergency calls for service
- Investigation of crimes
- Traffic enforcement activities
- Provision of services to victims of crime
- Crime prevention and emergency preparedness
- Other activities designed to enhance the public's trust and confidence in the department

DEPARTMENT DIVISIONS:
Office of the Chief
Field Services Bureau
Investigative Services Bureau
Management Services Bureau
Grants and Other Support

DEPARTMENTAL OUTCOMES[a]	FY03 ACTUAL	FY04 ACTUAL	FY05 ACTUAL	FY06 BUDGET	FY07 CE REC
Average time to respond to an emergency call (minutes)[b]	NA	NA	6.4	7.0	6.5
Average time to answer an incoming 911 call (seconds)[c]	NA	9.5	9.8	9.0	9.0
Percentage of cases closed (solved) for the most serious crimes:					
Murder	[g]143	83	[h]106	80	80
Rape	59	55	[h]43	40	40
Armed robbery	28	31	[h]30	25	25
Number of follow-up contacts with victims of crime[d]	9,602	9,732	10,216	10,000	10,000
Percentage of residents surveyed[e] who report that they:					
Trust the Police Department	NA	NA	NA	TBD	TBD
Are satisfied or very satisfied with police services	NA	NA	NA	TBD	TBD
Average number of hours per year of training received per sworn officer[f]	31	34	22	30	30

NOTES:

[a]All data are reported by calendar year, except for the planned survey.

[b]Measured from the time an officer is dispatched until arrival at the scene. Because of the new computer system, comparable data are not available before FY05.

[c]Measured from the time the call is answered until the time it is forwarded to dispatch.

[d]Follow-up contacts with crime victims by the Witness/Victim Services Unit. Victim services include service information, offers of additional County and State services (crisis intervention, funds for crime victims, housing assistance for out-of-town victims, etc.), and clarification of court proceedings and legal requirements. Each contact is counted separately (some victims are contacted multiple times). In FY03 and FY04, the number of contacts was higher than usual due to the frequent need to contact victims in connection with the sniper trial.

[e]An annual survey of citizens will be implemented in FY06, starting in March, 2006.

[f]In addition to recruit/academy training.

[g]In FY03, 21 murder investigations were opened and 30 were closed (note that the latter figure includes closures of investigations that were opened in previous years).

[h]Based on eleven months of data (January - November, 2005).